



TERMS AND CONDITIONS

1. Please check that all relevant details are correctly transferred to your acknowledgement.
2. Any relevant information not submitted prior to the install or delivery date could incur additional costs.
3. Your order will be checked prior to despatch, however if any discrepancies should arise or any damage may have occurred in transit then please contact the office on 01207 236909 Monday to Friday.
4. Spot On Displays' goods are hirer's responsibility until the goods are returned or collected. In the event of damage to any goods, you shall pay Spot On Displays the repair or replacement cost of the goods and the hire cost.
5. Please note that insurance must be arranged by you as the hirer for the full value of all hired items, on a new for old basis. The interest of Spot On Displays should also be noted. Any goods the subject of a claim shall be deemed as on a continuous hire basis until such times as the claim has been agreed and settled in full to Spot On Displays.
6. Spot On Displays reserve the right to substitute any hire stock/product that is unavailable, and offer alternative stock as of reasonable performance, specification and quality.
7. Spot On Displays accept no liability for any delay or failures to deliver due to circumstances, which are outside our control.
8. For carrier deliveries and collections the contact person **MUST** be available throughout the date/time period stated. If the contact person is not present, the courier **WILL NOT DELIVER** or collect the equipment. Charges could then be made for the extra hire period.
9. Bespoke or custom orders require a 50% deposit when the order is placed and the remainder prior to the install or despatch date.
10. Complying with health and safety rules and regs all exhibitors are required not to be on or dressing their stand(s) whilst the stands are under construction.
11. Please use only **HOOK VELCRO**® to attach any kind of graphic panels onto the folding kits or panel/pole. **DO NOT use Bluetack**®, staples or any other method as it does cause damage. Spot On Displays can supply graphic panels and hook velcro, which are suitable for these types of display apparatus.
12. Proforma invoices for advance payment (by BACS, cheque or credit card) will be supplied unless a 30 day credit account is current.
13. Regarding cancelled orders, Spot On Displays will charge - a minimum of 50% of the full order value, if cancelled within 5 working days prior and 100% of the order value, if cancelled within 48hrs prior to the despatch date. Any costs to cover materials and labour will also be incurred if any custom/bespoke item orders are cancelled during any of the production time.

If you have any queries on Spot On Displays hire terms and conditions please contact our sales office.

Thank you.

Spot On Displays Limited

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